## KHARUPETIA COLLEGE

### 2.7.1 STUDENT SATISFACTION SURVEY <br> SESSION-2022-23

## CRITERION II - TEACHING-LEARNING AND EVALUATION

Students Satisfaction Survey (SSS) was conducted through Google forms online among the students of the college through a structured questionnaire. The questionnaire has been framed based on NAAC guidelines. Students have rated the questions in a scale of 0 to 4.The summary is displayed on the college website and it is also presented in the IQAC meeting.

## About Questionnaire:

The questionnaire was based on the Likert scale where the responses are scaled on a scale of 0 to 4 , with the most positive response being rated as 4 and the most negative response being rated as 0 . The survey is a part of the second criterion on Teaching-Learning and Evaluation, out of the seven NAAC criteria. The questionnaire consists of several facets of the teaching-learning process. Questions vary from specific teaching skills of the teacher to his/her overall approach to the educational process. Specific skills of the teacher like subject knowledge, communication skills, class preparation, and use of ICT tools are part of the questionnaire. The overall approach of the teacher and institution with respect to providing the right environment, motivation, interpersonal relationships, feedback, etc. forms the second major component of the questionnaire. Twenty of the twenty-one questions are objective in nature, while one question is openended to draw observations and suggestions for improvements of the institution.

## Analysis of questionnaire:

There are twenty objective questions in the questionnaire and one open-ended question.

## Analysis of objective questions:

There are twenty objective questions and students will respond on a scale of 4 to 0 , with the most positive response rated as 4 and the most negative response rated as 0 .

## Analysis of the open-ended question:

The students are asked to give three observations/suggestions to improve the overall teaching-learning experience in the institution. The analysis would be carried out by aggregating the most occurring suggestions in the student responses. This would provide an idea of the most general expectations, observations, and suggestions from the students.

## GENDER WISE BREAK-UP:

Male Respondent: 245
Female Respondent: 262

## STREAM WISE BREAK-UP:

Arts: 431
Commerce: 75


| STUDENT SATISFACTION SURVEY | $\dagger$ |
| :---: | :---: |
| B I U $\underline{U}$ | TT |
| Form description | $\square$ |
| Admit Roll No . of the Student * | 吕 |

Short answer text

Age *
Short answer text



How well were the teachers able to communicate
507 responses


The teacher's approach to teaching can best be described as
(1) Copy

507 reponees


## 507 responses


copy


- Alwysf fair
- Ususlly fair
- Sometimes unfair
- Usually unfair
- Unfiair

Was your performance in assignments discussed with you?
(1) copy

507 responses


- Every time
- Ususlly
- Occasionally/Sometimes
- Rarely
- Never

The institute takes active interest in promoting internship, student exchange, field visit Copy opportunities for students.
507 responses


The teaching and mentoring process in your institution facilitates you in cognitive, Copy
social and emotional growth social and emotional growth
507 responses


## The institution provides multiple opportunities to learn and grow.

507 responses


Teachers inform you about your expected competencies, course outcomes and
Copy programme outcomes.
507 responses


- Every time
- Ususlly
Occasionsily/Sometimes
- Rasely


Teachers are able to identify your weaknesses and help you to overcome them
Copy
507 responses


The institution makes effort to engage students in the monitoring, review and Copy continuous quality improvement of the teaching learning process.
507 responses


- Strongly Agree
- agre
- Neutral
- Dissgree
- Strongly Dissgree

The institute/ teachers use student centric methods, such as experiential learning, Copy participative learning and problem solving methodologies for enhancing learning experiences.

507 responses


- To a grest extent
- Moderate

Somewhst

- Vomewhst

Very Little

- Not st all

Teachers encourage you to participate in extracurricular activities.
507 responses


Efforts are made by the institute/ teachers to inculcate soft skills, life skills and
(1) Copy employability skills to make you ready for the world of work.
507 responses


To s greas extent
Moderate
Somewhst
Very little

- Not st all

What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc.
Copy while teaching.

507 responses


- Above $80 \%$
- 70-89\%
- $50-69 \%$
- $30-49 \%$
- Below $29 \%$

The overall quality of teaching-learning process in your institute is very good
507 responses


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Give three observation / suggestions to improve the overall teaching - learning experience in your
institution. (Three Points)
507 responses
Very good
No
3
Good
Yes
Very good
1. Our Kharupetia College teachers provide various suggestions to solve educational problems at any
time.
2. We take various suggestions with the teachers to solve the problems of education in a friendly manner
3. Sir provides quality education to all of us

Principal Kharupetia College Kharupetia, Assam```

